

County Durham LINK Meeting/Event

Date: 17th May 2010
Event: Seizing the Future Delivery Oversight Board Meeting
Number/range of attendees: Representatives from NHS County Durham & Darlington, Durham County Council, Darlington and County Durham LINK's, Darlington Borough Council, County Durham & Darlington NHS Foundation Trust, Overview and Scrutiny.
Purpose of meeting/event: Update on the progress of Seizing the Future
Record completed by: Clare Sandford
<p>Transport: An event is to be planned to look at how the shuttle bus service (Between Bishop Auckland Hospital, Darlington Memorial Hospital (DMH) and University Hospital North Durham(UHND)) can be developed. Options include extending it to evenings and weekends, using bigger buses and including TEWV hospitals too.</p> <p>The Dales Hospital link was discussed – take up so far for this service is low. The service is to be advertised again through GP services and community groups and will be reviewed again in 3 months, where, if usage has not increased will be reduced or cancelled altogether.</p> <p>Parking at Darlington Memorial Hospital has been reviewed and staff who live within 1 mile of the hospital are no longer allowed to park in the car park.</p> <p>Urgent Care Strategy 5 Year Plan This looks at 4 areas:</p> <ol style="list-style-type: none"> 1. Best Start in Life – e.g. breastfeeding, teenage pregnancy 2. Keeping the Public Healthy – e.g. Smoking, alcohol 3. High Quality Care at the Appropriate Time and Place 4. Getting the Most out of Life – e.g. End of life care <p>Seizing the Future has been reviewed to see whether it is in line</p>

with the UCC 5 year plan and the targets match up.

Statistics

Since the launch of StF the following patterns have been recorded:

- Over 98% of people visiting A&E departments are seen within the national 4 hour target.
- Less people are attending DMH A&E department than expected (between 2 and 6% each month)
- More people are attending UHND A&E department than expected (Between 3 and 15% each month)
- Since December over between 85% and 93% of stroke patients have spend 90% of their time in hospital in the Stroke Unit. (National target is 75%) Prior to StF between 58% and 72% of stroke patients have spend 90% of their time in hospital in the Stroke Unit.
- Between 50% and 69% of stroke admissions had access to brain scans 24 hours a day. (National target is 70%)
- Since January 2010 between 63% and 69% of stroke patients had access to CT scans within 24 hours of admission. (National target is 70%)
- Bed occupancy for stroke patients has been between 72% and 88% full since the launch of StF.
- For elective surgery, day surgery admissions run at 86% (National target is 95%) and the number of operations cancelled on the day for non medical reasons have been between 36 and 76 per month since October 2009.

StF Gateway Review

A Health Gateway Review has been carried out to review the progress of StF so far and to highlight other areas for consultation. The review looks at clinical safety and effectiveness, affordability and acceptability to patients, staff and public. 29 people were interviewed; Marilyn Weerasinghe from County Durham LINK.

The process was given a delivery confidence assessment of Amber/Green with 6 recommendations.

1. Clarify and action any remaining issues around the stroke strategy and model of care.
2. Ensure that any outstanding StF issues are addressed and then formally close the programme.

3. Review communications processes in light of feedback from the StF implementation and put in place any necessary enhancements.
4. In the development of the Transforming Community Services, the Trust strategy should cover the potential implementation scenarios.
5. Ensure there is clarity around the objectives and measures for the T14 Programme.
6. Learn the lessons from the StF Programme and ensure there are effective Quality Assurance mechanisms in place for the T14 programme.

(T14 Programme looks at improving care and efficiencies in view of the economic climate.)

Communications

The website is to be redeveloped and will be launched in June 2010. This will include the capacity for patients and the public to feedback their comments.

A Stroke consultant has been appointed.

The next meeting is on 16th August 2010.

Actions:

- It might be a good idea for Enter & View to visit UHND A&E department to see if they are coping with the increase in numbers attending.
- In light of the Gateway Review, Jeremy Brock, Bill Headley and David Gallagher to look at the original StF project plan before the next meeting to see if the StF programme can be closed down. It was suggested that once the programme is closed down that the group have a final review 6 months later to check things are still going to plan.
- Examples of patient experience (both positive and negative) are needed.